

Brief re-cap on review process so far

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- Key questions of the review
- The process and timeline
- Emerging key themes

The key questions we are looking to address from this review

1. Can we articulate a **clear and bold vision** for the future of York's Resettlement Pathway
2. **Which model(s)** might be developed in order to realise this vision (and what can be learned from elsewhere to inform this)?
3. **What commissioning or changes are needed** which would be step changes towards this vision/model?

The review process and timeline

- Workshop 1 – 16th Feb – Where are we now?
- Workshop 2 – 10th Mar – Where do we want to be?
- Workshop 3 – 6th Apr – Taking stock / sifting / prioritising
- Finance / Commissioning Workshop – 16th May

Key review inputs

- Snapshot data of 323 people living within the resettlement pathway (Jan 2022)
- 100 interviews with people with direct experience of the pathway (living/working within)
- External expertise from Nicholas Pleace / Imogen Blood – fresh eyes, challenge, knowledge and experience from elsewhere in UK and further afield

Emerging key themes...

Women	Younger People	Multiple/Complex Needs	Lower level needs (Prevention/Rapid re-housing)
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Trauma-informed approach

Person-centred approach

Strengths-based approach

Positive-risk taking approach

Collaborative approach

A well supported and fairly remunerated workforce

People would like to see (across the whole system)...

- Us build on the great stuff that is already happening across the city (fund more of what works!)
- Greater clarity and transparency around what is available
- Greater consistency of approach – across partners / providers
- Greater consistency of support – for the people being supported, and for staff
- Better coordination and/or more integration of support
- Greater shared ownership of this whole agenda: homelessness is a social problem with a housing dimension, not a housing problem with a social dimension
- Us make better use of existing resources, but also bring in more resource to support this whole agenda
- Us recognise housing as a right not a reward

Accommodation profile – what people would like to see...

- Accommodation is more often about availability than suitability. We need to address availability as more choice is needed
- Less reliance on hostels
- Move away from shared housing for several people
- More social housing needed
- Greater incentives needed for private landlords
- More Housing First
- Specialist MH supported housing remains a significant gap in the city

Nature of the support we'd like to see...

- Made more available where the people needing support are living (e.g. drop-ins for specialist support at the hostels – MH, D&A)
- Not time-limited
- Extra support for transitions - not 'cut and run', especially for YP moving from children's to adult services
- More floating support needed – drop-off in support after Tier 1 is huge
- Strengths-based, focus on people's strengths
- Consistent support – ideally one support worker for the whole journey?
- Flexible, and tailored to individual's needs and circumstances

Immediate next steps

- Convene a smaller project board to deliver the findings
- Agree step changes timetable based on the findings, budgets, resources and current priorities.